

Lori Hensen

From: kelfoley26@gmail.com
Sent: Wednesday, May 30, 2018 8:34 AM
To: Lori Hensen
Subject: Muddy Cow

To whom it may concern,

Muddy Cow has decided to end our working relationship with shakopee hockey club. We have had many issues with the charity that we can't seem to resolve. Our main issue is bingo. Going into choosing what charity we were going to go with prior to opening we had a meeting with shakopee hockey and made it very clear what bingo we run and the details with it. They were more than willing to work with us and do the bingo we wanted. Opening day that changed they informed us it was a Risk and they would not be doing bingo. From that point we decided to just get open with the pulltabs and we would discuss more in a month or two. After many attempts of us trying to get them to hear us out we finally had a meeting with the board. They listened and sent us on our way. They made a visit a month later to learn from our charity director in coon rapids how the bingo works and the details on a bingo night. She informed them how profitable is for the charity and community. We also are doing the same bingo at Muddy chicken in Burnsville with metro baseball. They also were willing to meet with them as this was the first time they were doing the bingo and also were hesitant at first but it proved profitable and they now run it two nights a week. Bingo is a huge opportunity to bring the community together and raise a lot of money for the charity on top of the pulltabs income they already receive. We did a facebook pull and the community proved they desperately want bingo going at the Muddy Cow also. It's a missed opportunity for shakopee hockey and we are parting ways.

On top of the bingo issues we also have had issues with the pulltabs boxes. They do not audit the boxes in a manner that we would of been able to keep our employee safe but also the charity with shortages. We structure our audits with detailed paper work and a shift change every box and everyday. We were able to get them a sample of the paper work we would like to use in order to track any shortage or overage and taught them how to fill it out. It took a few weeks but eventually we got on the same page. The only issues has been getting copy's of those audits each month. We have no record or our shortage or overages. We get a check with the shortages written on the bottom with no further information. We have asked for them each month. I have not received one since November.

We would really appreciate the opportunity to work with Northstar, as we have had many meetings and they are willing to do the bingo we request and the paper work we use. Also provide monthly audits per each game. I think this would be a much better working relationship and they are willing to invest in the community. The charity is something we would like to support and they also want the opportunity to help support the community of shakopee.

Regardless If Northstar rescue does not get chosen we will still be moving on until we find a charity the city and we are happy with. We feel these are huge missed opportunities for the community. I appreciate your time and the city counsel willing to look at the situation. We hope to only move forward from here to get bingo going for the community at Muddy Cow. I will be at the city counsel meeting with Northstar, if you have any further questions. Also my number is included below if you would like to contact me that way.

Thank you ,

Kelsey Foley
952-406-2237
Business Operations Director

Sent from my iPhone